

Our general terms and conditions are according to Orgalime S 2012 for wiper systems/ equipment and S 2012 S for Commissioning & service, unless otherwise agreed in writing. The terms can be found here: www.norskindustri.no

Following terms and conditions apply additionally:

Wiper systems and equipment

All Decca Wiper products are covered by a 2-year full warranty (2 years from delivery to yard, or 12 months from delivery of vessel to owner, whichever comes first).

The following items are exempt from warranty:

1. General wear and tear that is to be expected within two years of operation.
2. Wiper blades.
3. On-site technical assistance.

Service work and commissioning – general terms and conditions (2023)

Exalto Decca Wiper Technologies AS offers worldwide on-site technical assistance and commissioning for all windscreen wiper systems of “Decca Wiper” brand.

For on-site assistance, the following conditions apply:

1. Travel expenses (flight tickets, rental car, hotel etc.) is billed directly +10% adm. fee.
2. Travel time is defined as the time between departure from the technician’s company facilities and arrival at the shipyard or vessel. Travel time is invoiced according to our hourly rates, which can be obtained by contacting us.
3. Working time is defined as the time between the technician’s arrival at, and departure from the shipyard or vessel. Working time is invoiced according to our hourly rates, which can be obtained by contacting us.
4. The client is responsible of providing the technician access to wiper system by means of ladders, scaffolding, harness, crane, or other equipment. Such equipment should, as far as practicable, be prepared and at disposal of the technician prior to his/her arrival at the shipyard or vessel.
5. The client is responsible for providing the technician with necessary safety equipment, in accordance with general HSE regulations.

Exalto Decca Wiper Technologies AS

Idrettsvegen 103
5353 Straume
NO - Norway

Phone No. +47 551 12 300
Website deccawiper.com
Email sales@deccawiper.com

Foretaksregisteret
NO 984 782 217 MVA

Bank Sparebank 1 SR-Bank
Account No. 3208 21 10746
SWIFT Code SPRONO22
IBAN NO79 3208 2110 746